

Client CASE STUDY

Linda wanted to enter the broadband market so she could stay in touch with her family who live a substantial distance away from her. Family photos took too long to download via a normal dial-up service and her line only gave 33.6k speeds. Being retired meant that money was not free flowing so an affordable broadband option with everything included was required.

Client requirements

- ✿ Affordable Broadband service
- ✿ Advice on services
- ✿ No long term contract
- ✿ UK technical support contacts

Solution found

SaneChoice embarked open looking at a solution to answer all the clients' requirements. The client decided to go with the below solution as recommended by SaneChoice.

SaneADSL 1Mb

The most appropriate and affordable type of service was the SaneADSL 1Mb service which enables good speed for downloading pictures sent via the family with low cost.

Modem and microfilters

SaneChoice supplied a modem and micro filter to connect to the service.

1 Month contract

SaneChoice provided a contract that allows the user to leave with 30 days notice – no long term tie-ins.

UK Technical Support

All our services and products are supported by UK teams

Client comments

SaneChoice gave me the opportunity to try broadband without a long term commitment. This was the perfect solution as it gave me a chance to see if I was comfortable with the change. The good advice and support I have received from SaneChoice has given me the confidence to move forward and do more with my computer as well as stay in touch with my family.

Find out more

To find out how SaneChoice can help you, please visit www.sanechoice.com or call us on 08000 336 338